

# INQUIRING MINDS WANT TO KNOW...

- Q:** Will my phone number change?
- A:** No change to either the 614 or 286 numbers in Greenbelt or 824 numbers at Wallops will occur.
- Q:** How will cutover to the new system affect Phonemail?
- A:** Phonemail boxes, including greetings and messages, will be unaffected.
- Q:** Will I get a display phone?
- A:** Display phones will be assigned based on present phone types. Rolmphone 240, 400, CYP, or 244PC's will receive an Optiset with a display at cutover. Should you not receive one at that time, the purchase option will be available to your organization after the transition.

# WHAT IS GREENBELT'S EAST CAMPUS SAYING ABOUT THEIR SERVICE ?

*"I love my phone!"*  
Emilie Rank

*"It's hard to remember the old system! I really like the caller ID, the programming options for frequently called numbers, and in general, I can't think of anything I don't like."*  
Mariellen Pemberton

*"I like the Optisets... training sessions for the phones are crucial."*  
Marcia Doran

## DATES TO REMEMBER

**New Phones . . . .JULY 24 - AUG 26  
Delivered**

**Moves/Addts/  
Changes  
Moratorium . . . . .AUG 1 - SEPT 14  
(No Orders  
Accepted)**

**Greenbelt Cutover . . . . .SEPT 3**

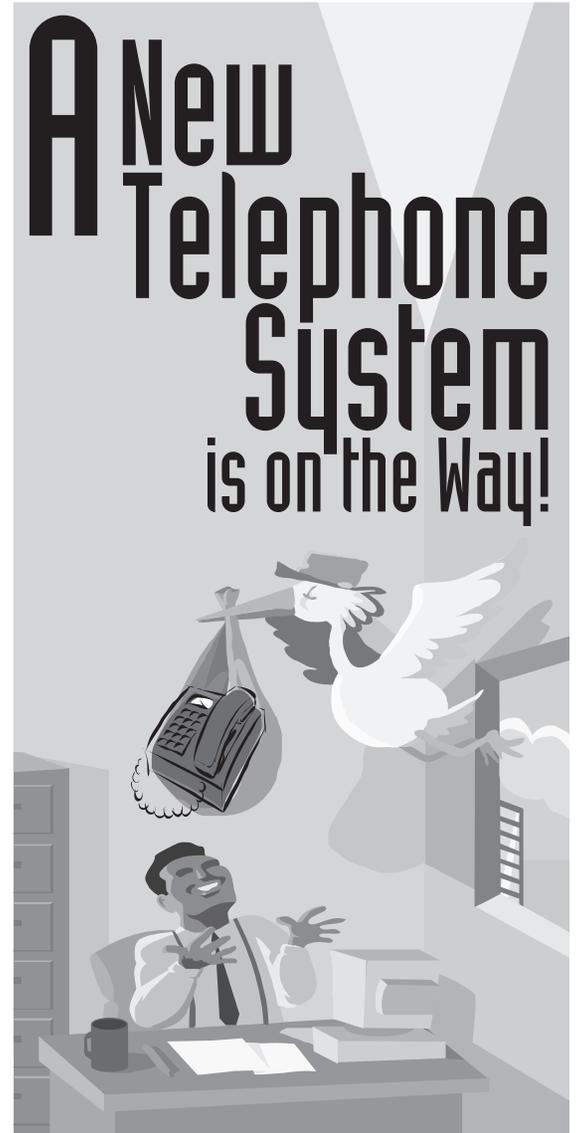
**Wallops Cutover  
Activity . . . . .EARLY FALL**

## NEED MORE INFORMATION ???

**Contact Your  
Telecommunications Coordinator**

**OR**

**Visit the CODE 294 Webpage  
(<http://code294.gsfc.nasa.gov>)  
for More Information about Training  
and Project Updates.**



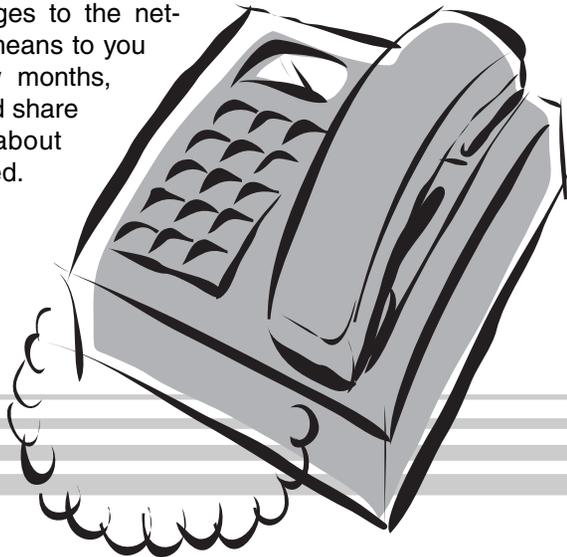
**Information Services &  
Advanced Technology  
Code 290**

Have you heard... **WE'RE GETTING A NEW PHONE SYSTEM !!!**

Our current phone system was installed over 15 years ago and has provided excellent service. However, it has run its course. Through close work with our vendor, it became apparent that the system would soon become obsolete. To avoid this inevitable event, a new telecommunications system was chosen that will continue the great service to which you, our GSFC customers, are accustomed and to take NASA communications into the 21st century.

The East Campus in Greenbelt has been using this new equipment for some time. The new system was installed on that campus a few years ago and has performed well.

The new GSFC telephone system represents overall progress for all users. But with progress, comes change. To bring you up to date on the changes to the network and what it means to you over the next few months, please read on and share our excitement about where we're headed.



**OUT WITH THE OLD, IN WITH THE NEW**



Our current CBX9000 switches will be replaced with Siemen's HiCom 300H switches that will enable a faster, more reliable network that will allow you to improve your day-to-day productivity.

The new HiCom switch supports new phones, the Optiset E. This new phone has four models - Entry, Basic, Standard, and Advanced. Most users will receive the basic model, with others receiving Standard and Advanced models that have a display feature.

**If you have a...**  
 Rolm 120  
 Rolm 240  
 Rolm 400/Cypress

**You'll get a...**  
 Optiset Basic  
 Optiset Std  
 Optiset Adv

**NEW SERVICES + NEW PHONES = NEW TRAINING**

To ensure that everyone is comfortable with the changes in our network, training for the new system and Optiset phones will be offered.

Three types of telephone training are being planned from which users can choose - (1) a computer-based training (CBT) module will be linked to the CODE 294 webpage to allow users to learn at their own pace; (2) closed-circuit television training is planned for viewing at your convenience; and (3) if you feel you need more assistance, hands-on training is being planned for each site.

**THE BIG CHANGE**

You will no longer have to dial '8' for long distance calls. With the new telephone system, all local and long distance access is achieved by dialing '9.'

<b>Local</b>	Dial '9' + Local #
<b>Long Distance</b>	Dial '91' + Long Distance #

**Life just got a little easier !!!**